

OPPORTUNITY FOR ALL
EDREDESIGN
THE EDUCATION REDESIGN LAB

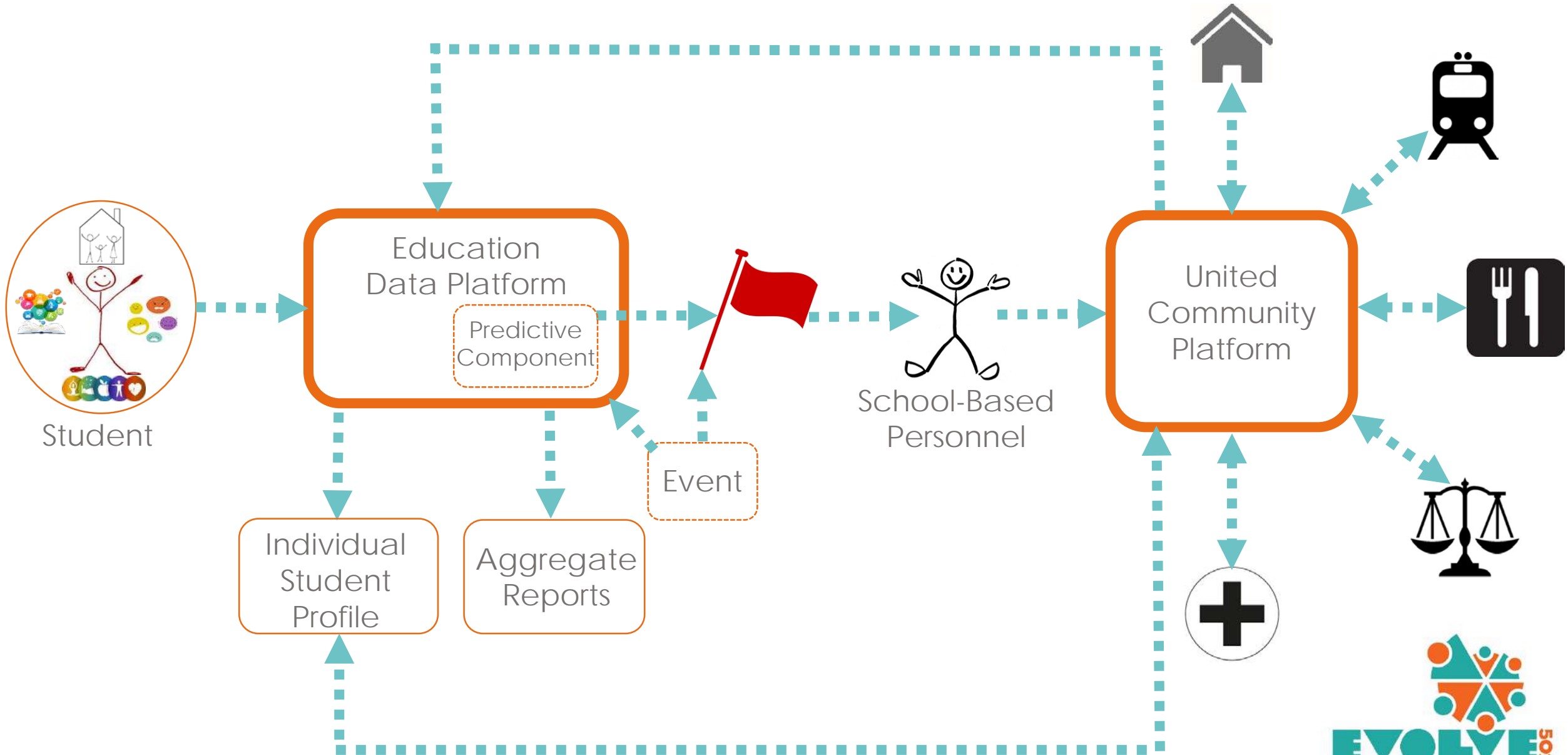


Promises and Challenges of an Integrated Data Platform

Louisville's Data Platforms



IDEAL STATE: CONNECTING AN EDUCATION DATA PLATFORM & UNITED COMMUNITY



Unite Us - Care Coordination Platform

Real Time Referrals



United Community

- Benefits Navigation
 - Benefits Eligibility Screening
 - Health Insurance/Benefits
 - ID/Documentation Assistance
 - Immigration Services
- Clothing & Household Goods
- Education
 - Computer/Technology Classes
 - Degrees/Certifications
 - Early Childhood Education
 - Educational Support Services
 - Language Classes
 - Tuition Assistance
- Employment
 - Career Skills Development
 - Internships/Work Experience
 - Job Search/Placement
 - Job Training
- Entrepreneurship
- Food Assistance
 - Emergency Food

Browse Map Organizations Users

Service Type Network Scope

46 results within any distance of 334 E Broadway, Louisville, KY 40202. Filters

2-1-1 Call Center - Metro United Way
334 E Broadway, Louisville, KY 40202
0 mi
(502) 583-2821
<https://metrounitedway.org/>

Metro United Way
Education, and 3 others
334 East Broadway, Louisville, KY 40202
0 mi
(502) 292-6159
<http://MetroUnitedWay.org>

Louisville Promise (Evolve502)
Education and Educational Support Services
334 E. Broadway, Louisville, KY 40202
0 mi
(502) 292-6222
<http://louisvillepromise.org/evolve502>

A map of Louisville, Kentucky, showing various neighborhoods and landmarks. Numerous purple location pins are scattered across the city, indicating the locations of community resources. The map includes labels for areas like Clarksville, Jeffersonville, and Parkway Village, as well as major roads and the Ohio River.

- Browse community resources to find best fit matches for your clients
- View organization-specific program information and eligibility criteria
- Curate your own directory of in network and out of network partners

Unite Us - Care Coordination Platform

Client Communication Tools

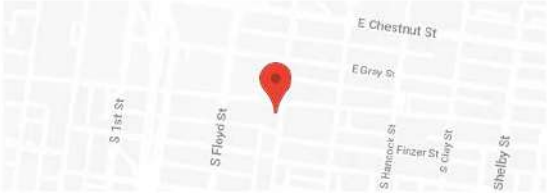
Metro United Way
Education, Early Childhood Education, and ...

SHARE ⓘ

Phone Email Print

PHONE NUMBER *

CANCEL SEND



Description
Metro United Way fights for the education, health and financial stability of every person in Bullitt, Jefferson, Oldham and Shelby counties in Kentucky and Clark, Floyd and Harrison counties in Indiana. For more than 100 years, we've been dedicated to improving lives in our

[Read More](#)

📍 334 East Broadway, Louisville, KY 40202
🕒 0 mi
📞 (502) 292-6159

Add Note Or Message Client

Interaction **Message** Service Provided Other

Client has enabled text messages to (516) 965-7955.

MESSAGE * ⓘ

Hi Taylor,

Looking forward to your appointment today. We'll see you at our offices at 3:00 pm.

Best,
John Casemanager

Messages will be visible to your organization in the client's timeline. Please avoid including sensitive information (including PHI) in your message.

SEND

➤ Send clients resource information via text, email or print

➤ Send clients messages via text & email

Unite Us - Care Coordination Platform

Reporting

Close Case

Is Resolved? *

Resolved

Outcome *

Select...

- Client Self-Resolved
- Referred out of Network
- Received Information
- Employed Part Time
- Employed Full Time
- Received Job Training
- Received Job Counseling/Coaching

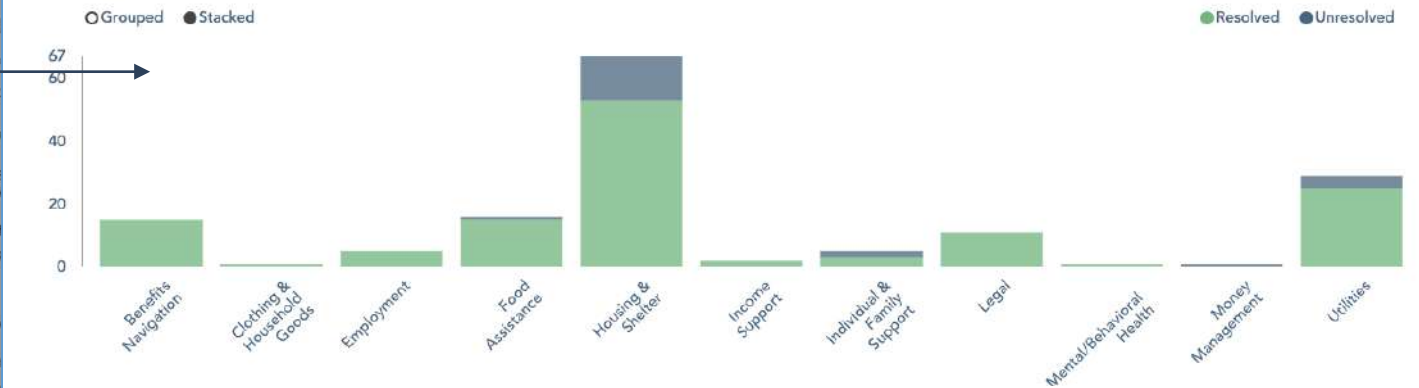
Exit Date *

07-07-2017

CANCEL CLOSE CASE

Closed Cases by Resolution and Service Type

CLICK ANY COLUMN TO DRILLDOWN BY OUTCOME















➤ Capture service delivery data & structured outcomes to close the loop 100% of the time



Digital backpack > Google Drive folders

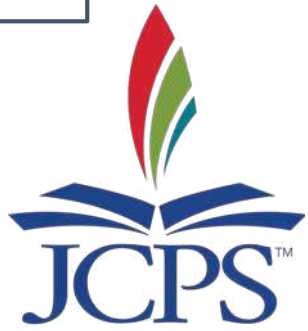
student@jcps.org
student

Use these Google Drive folders to **collect and organize** artifacts that show your progress in each of the **Success Skills**.

 Prepared and Resilient Learner 0 items 	 Effective Communicator 0 items 	 Emerging Innovator 0 items 
 Globally and Culturally Competent Citizen 0 items 	 Productive Collaborator 0 items 	 School Signature item 0 items 

open folder in Drive

Add artifact





Clarity | Data | Insights | Learning | Tools

Lucy Abraham 8873

Student Success | Trends | Concerns | Interventions | Capture | Calendar

Areas of Opportunity PROGRESS TOWARDS GRADUATION		Areas of Opportunity POSTSECONDARY READINESS	
ATTENDANCE Attendance to Date	Lightbulb icon	PERFORMANCE Lab Sciences	Lightbulb icon
BEHAVIOR Behaviors: Minor	Lightbulb icon	PERFORMANCE SAT/ACT	Lightbulb icon
PERFORMANCE Current Courses GPA	Lightbulb icon	ATTENDANCE Chronic Absenteeism	Lightbulb icon

Basic Information

SCHOOL: Apple Blossom High School

GRADE: 10 | AGE: 16 | GENDER: Female

ETHNICITY: American Indian or Alaskan Native

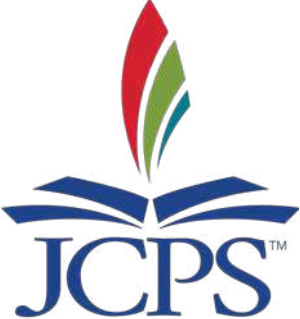
ADDITIONAL INFORMATION: LIMITED ENGLISH PROFICIENCY, 904 STATUS

Performance		Attendance		Behavior	
SUCCESS INDICATORS	PTG	PSR	SUCCESS INDICATORS	PTG	PSR
Coursework	HIGH	MED	First 30 Days	LOW	LOW
Advanced Coursework	N/A	MED	Attendance to Date	HIGH	MED
Gateway Coursework	N/A	HIGH	Tardies	HIGH	MED
Assessments	MED	MED	Chronic Absenteeism	MED	HIGH
College Entrance Exams Participation	N/A	HIGH			

Behaviors: Minor	HIGH	LOW
Behaviors: Major	MED	MED
Consequences: Referrals	View Data	
Consequences: Detentions	View Data	
Consequences: Suspensions	View Data	
Consequences: Expulsions	View Data	

Student Data Dashboard

Powered by BrightBytes



Student Success

Jefferson County

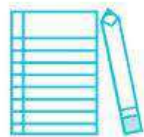
Dashboard Trends Risk Prediction

Capture

Risk Levels High Risk Medium Risk Low Risk Risk Unavailable

Show More

Performance



PROGRESS TOWARD GRADUATION



- 10% High Risk, 27428 students
- 20% Medium Risk, 22877 students
- 30% Low Risk, 18829 students
- 40% Unavailable Risk, 8171 students

POSTSECONDARY READINESS



- 10% High Risk, 26271 students
- 20% Medium Risk, 18271 students
- 30% Low Risk, 8129 students
- 40% Unavailable Risk, 28429 students

View Performance >

Attendance



PROGRESS TOWARD GRADUATION



- 10% High Risk, 16740 students
- 20% Medium Risk, 18829 students
- 30% Low Risk, 18829 students
- 40% Unavailable Risk, 29429 students

POSTSECONDARY READINESS



- 10% High Risk, 14029 students
- 20% Medium Risk, 20429 students
- 30% Low Risk, 17429 students
- 40% Unavailable Risk, 28429 students

View Attendance >

Behavior



PROGRESS TOWARD GRADUATION



- 10% High Risk, 18829 students
- 20% Medium Risk, 18829 students
- 30% Low Risk, 11229 students
- 40% Unavailable Risk, 29429 students

POSTSECONDARY READINESS



- 10% High Risk, 20429 students
- 20% Medium Risk, 18829 students
- 30% Low Risk, 17429 students
- 40% Unavailable Risk, 28429 students

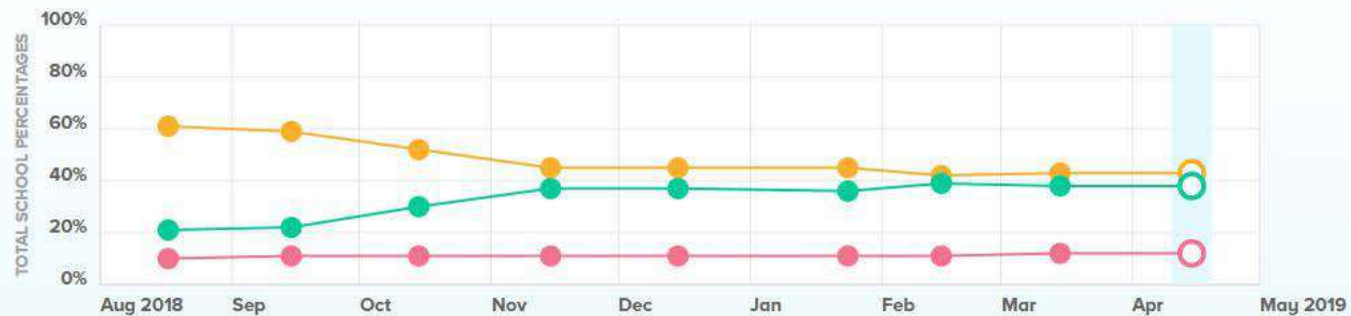
View Behavior >

Risk Level Trends

VIEWING: Overall - Progress Toward Graduation

Save Share

High Risk
 Medium Risk
 Low Risk
 Risk Unavailable



SELECTED DATE: Apr 15, 2019

HIGH RISK

MEDIUM RISK

LOW RISK

→ Same since last update

→ Same since last update

→ Same since last update

Risk Level by Student

TOTAL STUDENTS: 94,591

Download CSV

FIRST NAME	LAST NAME	GRADE	CHANGE STATUS	PREVIOUS RISK LEVEL	CURRENT RISK LEVEL
		9th	→ No change	High Risk, Level 9	High Risk, Level 9
		11th	→ No change	High Risk, Level 9	High Risk, Level 9

Student Success

Jefferson County

[Dashboard](#) [Trends](#) [Risk Prediction](#)

[Capture](#) [Filter](#)

Risk Levels ● High Risk ● Medium Risk ● Low Risk ● Risk Unavailable

[Show More](#)

Progress Toward Graduation

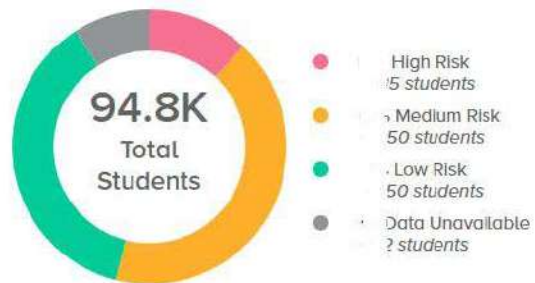
Postsecondary Readiness

VIEWING: [Overall - Progress Toward Graduation](#)

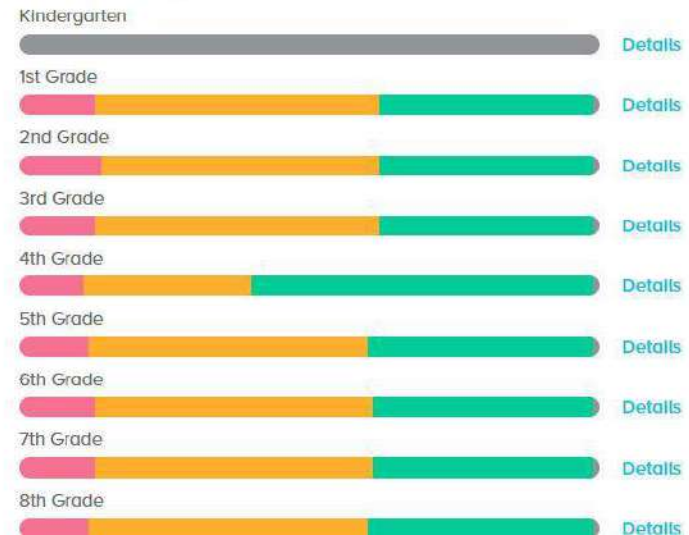
Selected: High Risk, Level 9 to Unavailable



TOTAL RISK PREDICTION FOR YOUR STUDENTS



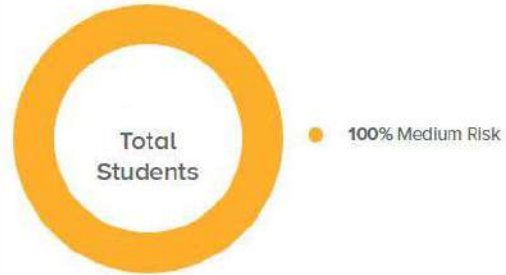
Breakdown By Grade



Selected: Medium Risk, Level 5 to Medium Risk, Level 5



TOTAL RISK PREDICTION FOR YOUR STUDENTS



Breakdown By Grade

- 1st Grade [Details](#)
- 2nd Grade [Details](#)
- 3rd Grade [Details](#)
- 4th Grade [Details](#)
- 5th Grade [Details](#)
- 6th Grade [Details](#)
- 7th Grade [Details](#)
- 8th Grade [Details](#)
- 9th Grade [Details](#)
- 10th Grade [Details](#)
- 11th Grade [Details](#)
- 12th Grade [Details](#)

Breakdown by Student

TOTAL STUDENTS:

[Download CSV](#)

FIRST NAME	LAST NAME	GRADE	OVERALL RISK LEVEL	OVERALL RISK LEVEL
John	Smith	12th	Medium Risk, Level 5	MEDIUM



BOSTON
COLLEGE



city**connects**



Student Support Information System

Creating Conditions for Success for All Children

May 21, 2019

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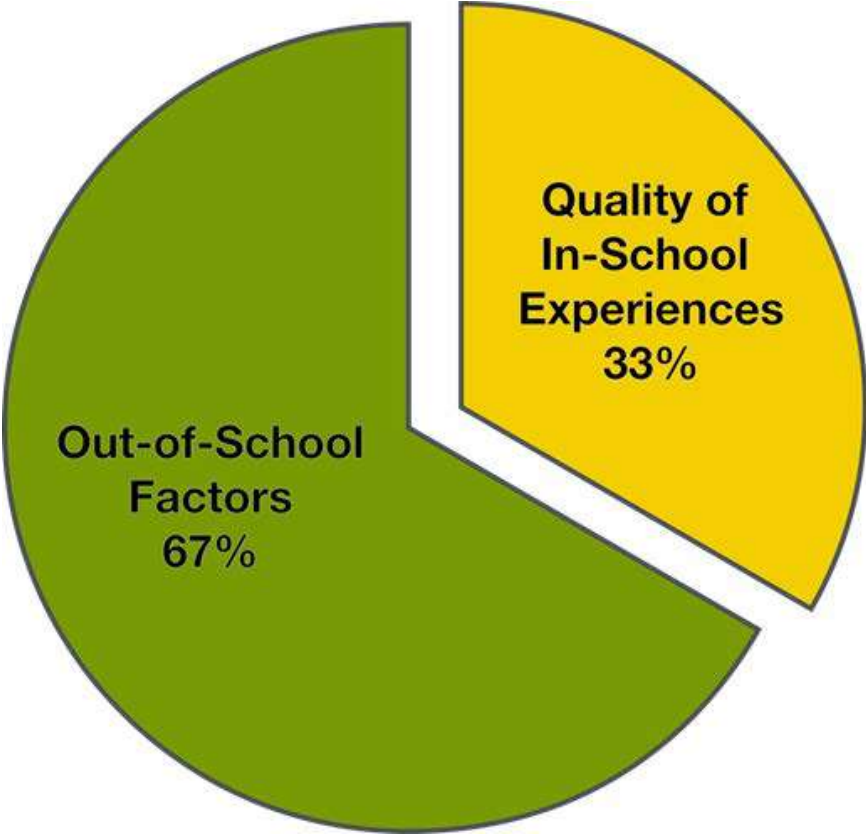
- A. Rationale for City Connects
- B. City Connects Practice
- C. Student Support Information System

City Connects Rationale & Practice



Rationale for integrated student support

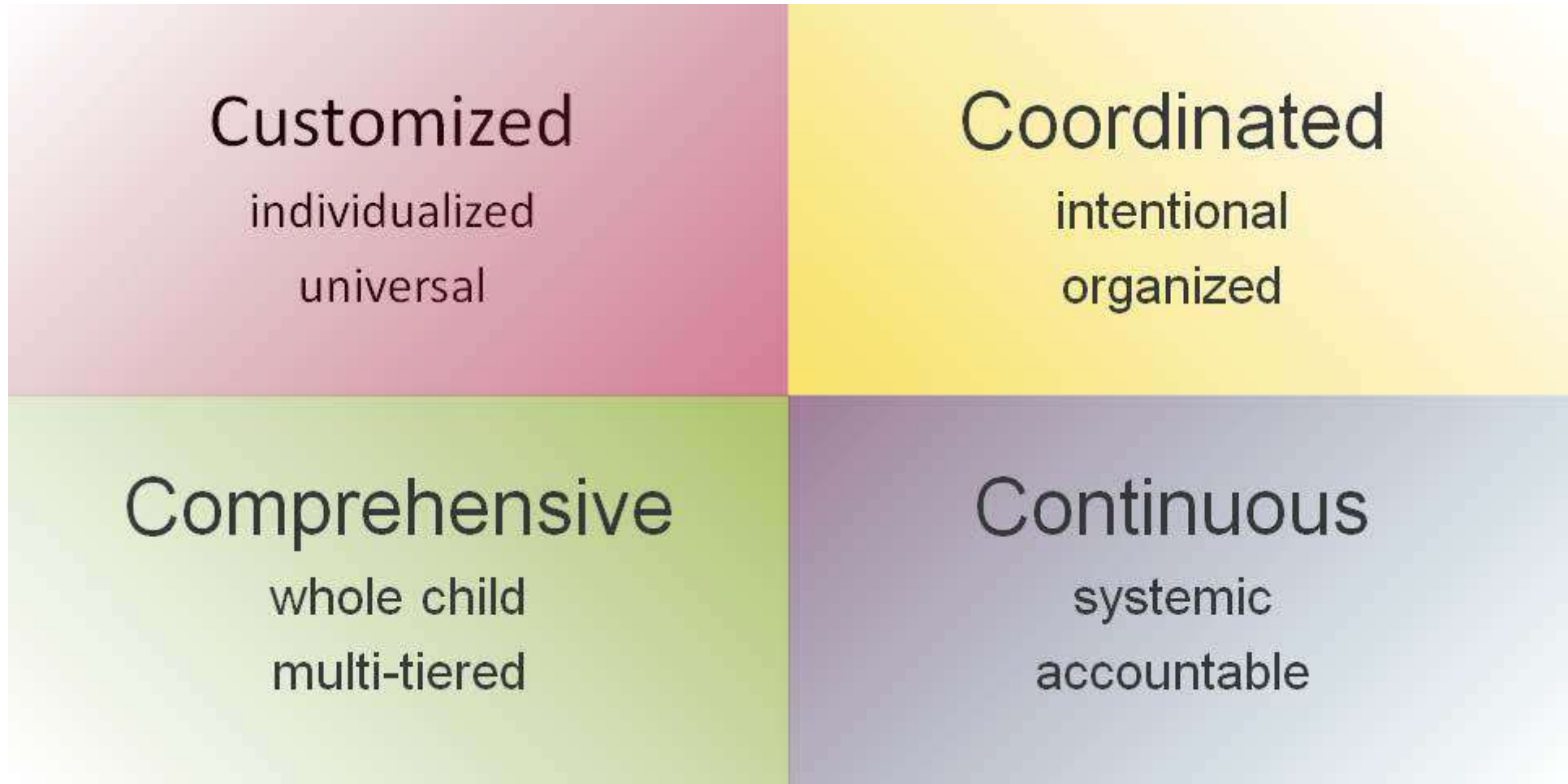
Out-of-school factors impact academic achievement



Developmental science tells us how to support students



Principles of Effective Practice



City Connects Practice

REVIEW OF EVERY STUDENT WITH THEIR TEACHER



INDIVIDUAL STUDENT REVIEW



PROPOSED PLAN & TIER

FAMILIES



COMMUNITY PARTNERS

TAILORED SUPPORT PLAN FOR EVERY STUDENT



City Connects Student Support Information System



Student page


REVIEW OF EVERY STUDENT WITH THEIR TEACHER



PROPOSED PLAN & TIER



INDIVIDUAL STUDENT REVIEW


My Profile | Log Out

Dashboard
Classrooms
Students
Partners/Services
Reviews
Reports
Submitted Support Requests
Support
Calendar

> Students > Student

Student Data
Save

General Information

Name:
First * Last *

District *:

School-based I.D.:

Counselor Name:
First Last

ELL *: Yes No

IEP *: Yes No

Flag for September *: Yes No

Academics

Special Education *: Unknown Yes No

Retained in the current year *: Unknown Yes No

WCR Notes

Student Classroom Assignment
Deactivate

District *:

School *:

Classroom/Homeroom *:

Grade *:

[Update/Save](#)

Actions

- [Assign a Service](#)

Service Referrals

School Year: 2017

[Update](#)

NAME	REFERRAL DATE	UPDATED
Violence Prevention, Geiger-Gibson Community Health Center	2017-08-01	2017-08-01
After-School Program in Community, Boys & Girls Club - South Boston	2017-08-04	2017-08-04
After-School Program in Community, BC Theater Arts	2017-08-04	2017-08-04
Family Assistance, DHM Counseling	2017-08-04	2017-08-04



CENTER FOR OPTIMIZED STUDENT SUPPORT
BOSTON COLLEGE

Reviewing students strengths and needs

REVIEW OF EVERY STUDENT WITH THEIR TEACHER



PROPOSED PLAN & TIER



INDIVIDUAL STUDENT REVIEW

The screenshot shows the CityConnects web application interface. At the top, the logo reads "cityconnects OPTIMIZED STUDENT SUPPORT". The navigation menu includes Dashboard, Classrooms, Students, Partners/Services, Reviews (highlighted), Reports, Submitted Support Requests, Support, and Calendar. The breadcrumb trail is "Reviews > WCRs > WCR > Student WCR".

The main content area is titled "Student Details" and includes a "Save" and "Save & Next" button. The form contains the following fields:

Olivia	Anderson	2017-08-03
First Name	Last Name	Meeting Date
Gender	F	
Ethnicity	African American/Black	
SPED	No	
ELL	No	

Below the details is a "Strengths and Needs" section with expandable categories: Academic/Instructional, Behavioral/Social/Emotional, Health/Medical, Family, Services, IEC/IEP/Notes, and Interests.

To the right is a "Service Referrals" section with a "School Year: 2017" dropdown and an "Update" button. Below this is a table:

NAME	REFERRAL DATE	UPDATED
Enrichment: Youth Development (community-provided): Beantown Jumpers	2017-08-04	2017-08-04

At the bottom of the page, it says "© 2012 Trustees of Boston College. All rights reserved."



CENTER FOR OPTIMIZED STUDENT SUPPORT
BOSTON COLLEGE

Reviewing student strengths and needs

REVIEW OF EVERY STUDENT WITH THEIR TEACHER



PROPOSED PLAN & TIER



INDIVIDUAL STUDENT REVIEW

The screenshot displays the CityConnects web application interface. At the top, the logo for CityConnects (Optimized Student Support) is visible, along with user options for 'My Profile' and 'Log Out'. A navigation menu includes 'Dashboard', 'Classrooms', 'Students', 'Partners/Services', 'Reviews' (highlighted), 'Reports', and 'Submitted Support Requests'. Below the menu, the breadcrumb trail reads 'Reviews > WCBs > WCB > Student WCR'. The main content area is titled 'Student Details' and includes fields for 'First Name' (Olivia), 'Last Name' (Anderson), and 'Meeting Date' (2017-08-03). Below this, a table lists student attributes: Gender (F), Ethnicity (African American/Black), SPED (No), and ELL (No). The 'Strengths and Needs' section is divided into two categories: 'Academic/Instructional' and 'Behavioral/Social/Emotional'. Each category contains 'Areas of Strength' and 'Areas of Need' with checkboxes for various skills and behaviors. In the 'Academic/Instructional' section, 'Areas of Strength' includes 'good writing scores' and 'Organized', while 'Areas of Need' includes 'effort issues' and 'Lack of effort'. In the 'Behavioral/Social/Emotional' section, 'Areas of Strength' includes 'knows limits' and 'Follows rules and routines', while 'Areas of Need' includes 'should believe in self' and 'Withdrawn/sad'.



CENTER FOR OPTIMIZED STUDENT SUPPORT
BOSTON COLLEGE

Individual Student Reviews

REVIEW OF EVERY STUDENT
WITH THEIR TEACHER



PROPOSED
PLAN & TIER



INDIVIDUAL
STUDENT REVIEW

[My Profile](#) | [Log Out](#)

Dashboard
Classrooms
Students
Partners/Services
Reviews
Reports
Submitted Support Requests
Support
Calendar

» [Reviews](#) » [ISRs](#) » [ISR](#)

ISR/Student Details

Name	ISR Allen, Savannah: 2015	Last Name	Allen
Teacher First Name		First Name	Savannah
Teacher Last Name		Gender	M
Status	complete	Ethnicity	Hispanic/Latino
Classroom	105	SPED	N/A
Grade	5	ELL	No

ISR Referral

Referral Date *	2016-08-12	IEP	<input type="radio"/> NA <input checked="" type="radio"/> Yes <input type="radio"/> No
Primary Reason for Individual Review *	Academic	Person making the referral (if different from teacher)	The teacher
Brief Description:	the student is having trouble with reading consonant blends on fall school entry literacy assessment (hit 25% of sounds taught)		
Proposed Root Causes (complete after meeting, check all that apply) †	<input checked="" type="checkbox"/> Academic/Instructional <input type="checkbox"/> Behavioral/Social-Emotional <input type="checkbox"/> Health/Medical <input type="checkbox"/> Family <input type="checkbox"/> Other/Not enough information at this time		
Parent(s) contacted prior to referral?	<input type="radio"/> NA <input checked="" type="radio"/> Yes <input type="radio"/> No		
Date of Contact	2016-08-10		
Parent(s) concerned?	<input type="radio"/> NA <input type="radio"/> Yes <input checked="" type="radio"/> No		

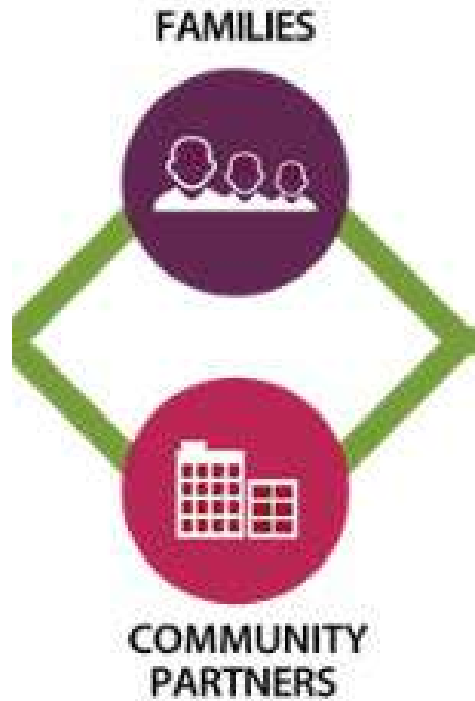
ISR Meeting

Date †	2016-08-18
Meeting Participants	The SST team



CENTER FOR OPTIMIZED
STUDENT SUPPORT
BOSTON COLLEGE

Service Referral



Assign Service:Kesha Jones

Record Status

Record Active: Erroneous Referral:

Referral Details

Type * Community Partner-Provided

Source * WCR

Reason * Family

Service * Counseling: Family

Partner *

- D2 Allston Brighton Community Health Center
- D2 Arbour Counseling
- D2 Bayview Associates at South Shore Mental Health
- D2 Boston Medical Center
- D2 Boston Medical Center - Good Grief
- D2 Brighton Allston Mental Health Association (BAMHA)
- D2 Catholic Charities of Greater Boston
- D2 Community Program Innovations (CPI)
- D2 Community Services Institute (CSI)
- D2 COMPASS
- D2 Dayton Public Schools
- D2 Dimock Community Health Center
- D2 Dorchester House Multi-Service Center
- D2 Family Service of Greater Boston
- D2 Franciscan Hospital for Children
- D2 Geiger Gibson Community Health Center
- D2 Home for Little Wanderers
- D2 Independent Counselor
- D2 Joseph Smith Community Health Center
- D2 La Alianza Hispana
- D2 Massachusetts General Hospital
- D2 MSPCC (Massachusetts Society for the Prevention of Cruelty to Children)
- D2 North End Community Health Center
- D2 Osiris Group
- D2 Pyramid Builders & Associates
- D2 South Cove Health Center
- D2 South End Community Health Center
- D2 Whittier Street Health Center

Referral Recipient

Who will be receiving this service? *

N/A

Student

Family Member

Location, Date, & Time

Where will service be performed? * At School

When will service be performed? *

Before School

During School

After School

Night/Weekend

Summer

One-Time Servi

Time of Service Per Week * 2-5 Hours

Start Date * 2014-09-01

REFERRAL DATE
2015-03-19
2015-03-19

Monitoring and following up on student plans

TAILORED SUPPORT PLAN
FOR EVERY STUDENT



cityconnects
OPTIMIZED STUDENT SUPPORT

Dashboard Classrooms Students **Partners/Services** Reviews Reports Submitted Support Requests Support Calendar

Partners/Services > Service Referrals

Partners/Services

- Service Referrals >
- Partners >
- Services >
- Geographic Search >

Service Referrals Update Service Status

Show Referrals: Referred School Year: 2017 Classroom: All Grade: All Sort by: Last name

Show inactive: Update

ID	NAME	SERVICE	PARTNER	STATUS
<input type="checkbox"/> 10231	Billy Adams	Family Assistance	DHM Counseling	referred
<input type="checkbox"/> 10225	Savannah Allen	Enrichment: Academic	August Scholars, The Learning Project Elem School	referred
<input type="checkbox"/> 10258	Megan Baker	Mentoring	Jesuit Volunteer Corps	referred
<input type="checkbox"/> 10214	Megan Baker	Counseling: Family	South Cove Health Center	referred
<input type="checkbox"/> 10258	Megan Baker	BPS Behaviorist Intervention	Keep Fit Club	referred
<input type="checkbox"/> 10259	Angela Campbell	BPS Behaviorist Intervention	Keep Fit Club	referred
<input type="checkbox"/> 10211	Brenda Clark	Summer Programming: Academic	Education Collaborative (EDCO)	referred
<input type="checkbox"/> 10223	Joan Collins	Behavioral/Social	JLM Coaching	referred
<input type="checkbox"/> 10290	Brittany Davis	Family Assistance	DHM Counseling	referred



Monitoring & following up on student plans

TAILORED SUPPORT PLAN
FOR EVERY STUDENT



cityconnects
OPTIMIZED STUDENT SUPPORT

My Profile | Log Out

Dashboard | Classrooms | Students | Partners/Services | **Reviews** | Reports | Submitted Support Requests | Support | Calendar

> Reviews > WCRs > WCR

Tasks

Title	Status	Due Date
WCR 101: 2017: Enter WCR Data	In progress	2017-08-15

WCR Progress

■ Pending ■ Entered

Re-bering Complete

■ Pending ■ Entered

WCR Information

Name: 101: 2017
Teacher:
Meeting Date #1: 2017-08-03
Meeting Date #2:
Meeting Date #3:
 All meetings complete
Update/Save

WCR Preparation

- Pre-filled Forms

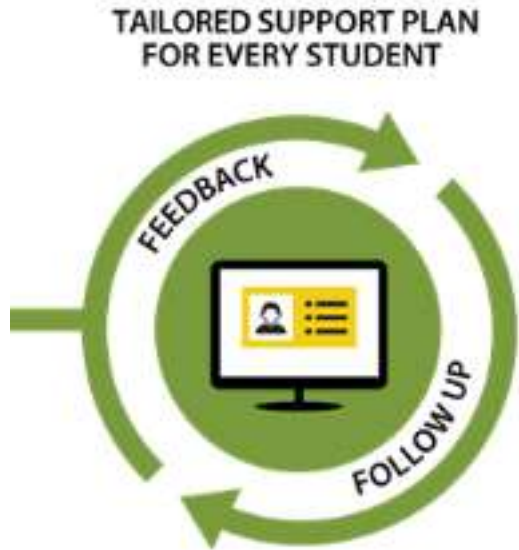
Student WCR Records

Show Student WCRs: All
Update

NAME	STUDENT ID
<input type="checkbox"/> Anderson, Olivia	2336
<input type="checkbox"/> Brown, Gregory	2333
<input type="checkbox"/> Carter, Vincent	2334
<input type="checkbox"/> Clark, Brenda	2335
<input type="checkbox"/> Garcia, Philip	2344
<input type="checkbox"/> Lopez, Robert	2342
<input type="checkbox"/> Miller, Timothy	2338
<input type="checkbox"/> Mitchell, Nicholas	2339



Monitoring & following up



cityconnects
OPTIMIZED STUDENT SUPPORT

My Profile | Log Out

Dashboard Classrooms Students Partners/Services Reviews **Reports** Submitted Support Requests Support Calendar

> Reports > Report

Data/Visualization

School Year: 2017

Filters

Tier: All Retier: All Grade: All Classroom: All Include inactive students

Update

Table Export

Students by Tier and Retier, SSIS Training, Training School, School Year 2017

TIER	RETIER	STUDENT NAME	GRADE	CLASSROOM	ETHNICITY	GENDER	SPED STATUS	ELL STATUS
None	None	Brown, Gregory	1	101	African American/Black	M	No	No
None	None	Carter, Vincent	2	101	White	M	No	No
None	None	Edwards, David	7	102	Multi-race, Non-Hispanic	M	Unknown	Yes
None	None	Evans, Joyce	1	102	Multi-race, Non-Hispanic	M	Unknown	No
None	None	Gonzalez, Emily	1	104	White	M	Yes	No
None	None	Hill, Andrea	K	104	Hispanic/Latino	F	Yes	No
None	None	King, Amber	5	103	Hispanic/Latino	F	Yes	No
None	None	Lee, Jennifer	2	104	Hispanic/Latino	F	Yes	No
None	None	Lewis, Kenneth	8	102	African American/Black	M	Unknown	Yes
None	None	Martin, Mia	1	103	Asian	F	Yes	No
None	None	Miller, Timothy	6	101	African American/Black	F	No	No
None	None	Mitchell, Nicholas	7	101	White	M	No	No
None	None	Moore, Marilyn	K	101	African American/Black	F	No	No
None	None	Phillips, Christine	3	103	White	M	Unknown	No
None	None	Robinson, Helen	6	102	Asian	M	No	Yes
None	None	Rodriguez, Elizabeth	5	104	Asian	M	Yes	No
None	None	Taylor, Eli	6	102	African American/Black	F	No	Yes
None	None	Thompson, Tammy	2	103	Asian	M	Yes	No
None	None	Turner, Frank	2	102	White	F	Unknown	No
None	None	Walker, Victoria	2	102	Hispanic/Latino	F	No	Yes
None	None	White, James	8	101	Asian	F	No	No



City Connects Practice in SSIS

REVIEW OF EVERY STUDENT WITH THEIR TEACHER



INDIVIDUAL STUDENT REVIEW



PROPOSED PLAN & TIER

FAMILIES



COMMUNITY PARTNERS

TAILORED SUPPORT PLAN FOR EVERY STUDENT



The power of data



Coordinators



Community



Teachers &
Staff



Policy Makers

SSIS data aids in:

- Efficiently presenting information that supports a coordinator's practice
- Documenting delivery of components of student support
- Measuring fidelity of implementation of the practice
- Identifying trends in service need and community partner availability

Outcomes for students, schools and communities

STUDENT OUTCOMES

*Based on 2016-17 data



EFFORT

Significantly higher scores on academic effort



GRADES

Significantly higher report card scores on ELA and Math



ACADEMIC ACHIEVEMENT

Outperform comparison peers on statewide tests in ELA and Math



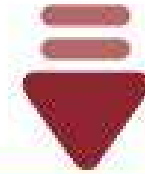
ATTENDANCE

Significantly fewer days absent from school



CHRONIC ABSENTEEISM

Significantly lower rates of being absent 10% or more days

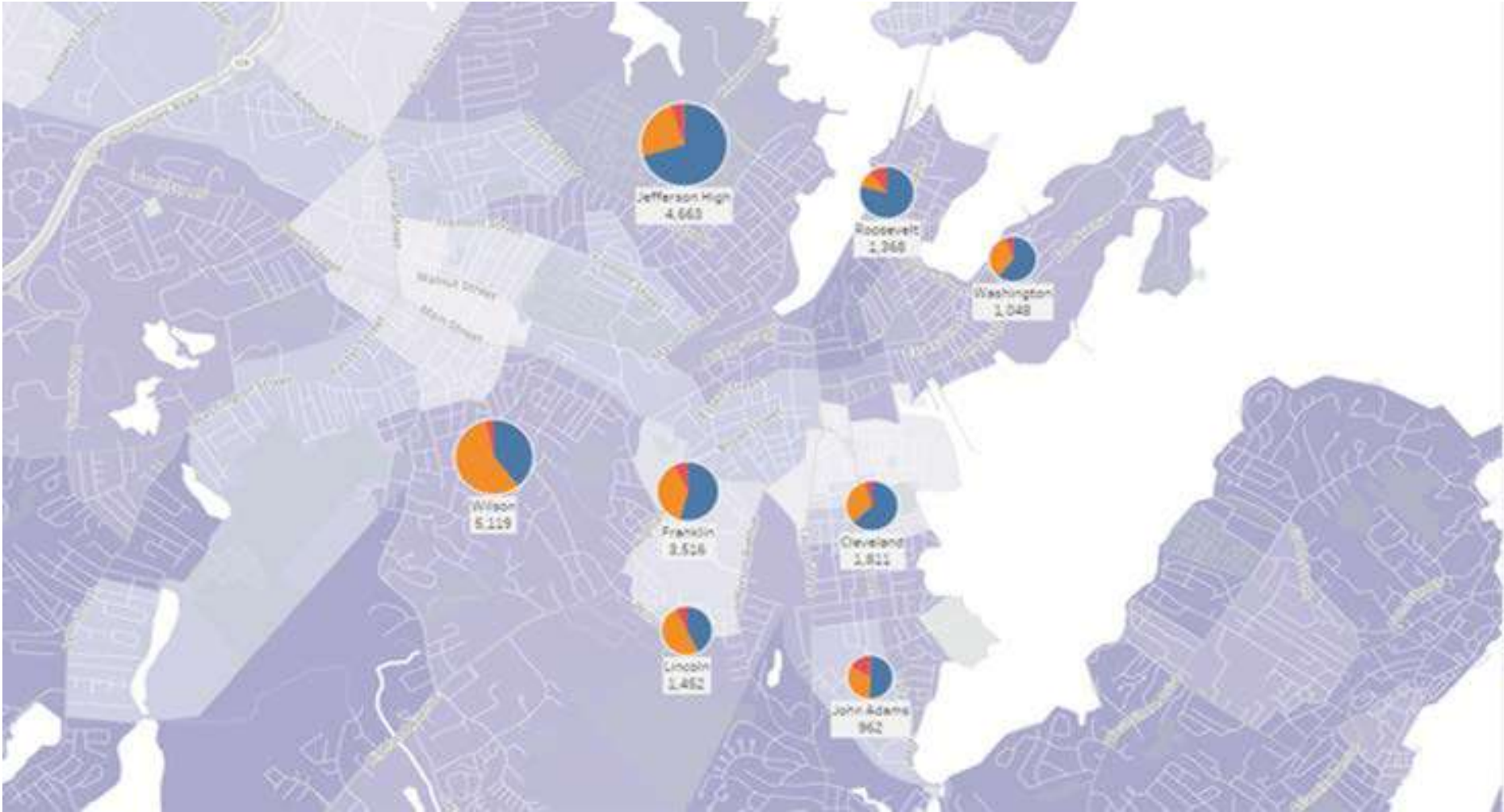


HIGH SCHOOL DROP OUT

Significantly lower rates of dropout than peers never in City Connects

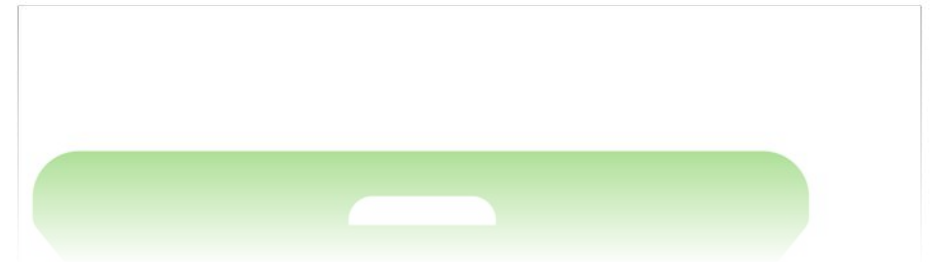


Power of data to help community and policy makers



Coming soon

- Enhance user experience: “look and feel”
- Tablet and mobile friendly
- Additional real-time data & visualization
- Connection to school-based SIS



Questions?
www.bc.edu/cityconnects



Connect for Health
at the
Lifespan Community Health Institute
with Fabulous, Fabulous REACH 😊



Connect for Health
A program of the Lifespan Community Health Institute
Lifespan. Delivering health with care.®

Lifespan

- Lifespan is Rhode Island's largest health system, and includes -
 - Rhode Island Hospital / Hasbro Children's Hospital
 - The Miriam Hospital
 - Bradley Hospital
 - Newport Hospital
 - Gateway community mental health care
 - Lifespan School Solutions
- Our mission, *Delivering health with care*, means not only providing medical treatment when patients are sick, but also connecting them to the services they need to be healthy.
- A person cannot be healthy if her/his basic needs are not met.



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Connect for Health (C4H)

- Connect for Health is a program of the Lifespan Community Health Institute.
- Serving more than 1,000 patients a year, Connect for Health provides patients with screening and navigation support to secure basic needs like food, housing, transportation, and furniture.
- Simply put, **C4H connects patients with the basic resources they need to be healthy.**



Connect for Health

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Lifespan. Delivering health with care.®

Screening Tool

Connect for Health provides screening and navigation support for...



REACH as a Case Management Tool



Connect for Health

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Enrolled Clients

Star ▼	Client Name ▲	Client ID	Case Age	Open Needs	Last Contact	Next Step
★	Jefferson Blue	HL5268385	95 days	4 Needs	Jan 28th	hi is due on 05/11/19
★	Aaron Rodriguez	HL5331608	288 days	1 Needs	Dec 2018	Call is 4 months overdue
★	Anderson Smith	HL5342196	314 days	3 Needs	Jun 2018	Client Note is 10 months overdue
☆	test abby	HL5432930	104 days	2 Needs	Jan 19th	follow up in 7 days is 3 months overdue
☆	rsgr afgr	HL5393978	190 days	2 Needs	Oct 2018	
☆	Teddy Bear	HL5432955	91 days	1 Needs	Feb 1st	
☆	Norman Bed	HL5374019	230 days	4 Needs	Sep 2018	
☆	Myles Blackwell	HL5413389	151 days	1 Needs	Dec 2018	
☆	John Doe	HL5393971	100 days	1 Needs	Oct 2018	

Client is currently enrolled at Sample Desk

PATIENT IDENTIFIED NEEDS








Food



Utilities

SCREENING QUESTIONNAIRE

 In the last 12 months, did you ever eat less than you felt you should because there wasn't enough money for food?	Yes
 In the last 12 months, has your utility company shut off your service for not paying your bills?	Yes
 Are you worried that in the next 2 months, you may not have stable housing?	No
 Do problems getting child care make it difficult for you to work or study? (leave blank if you do not have children)	No
 In the last 12 months, have you needed to see a doctor, but could not because of cost?	No



Contact Information

First Name	Jefferson	Client ID	HL5268385
Last Name	Blue	Hospital MRN	

Demographics

Birthdate	01/09/2019 (Age: 0)	Do They Speak English?	<input type="checkbox"/>
Gender	Female	Preferred Language	English
Race	American Indian or Alaska Native	Other Preferred Language	
Ethnicity	Non-Hispanic	Insurance Status	Medicaid
		Additional Insurance Information	
Age	0		

Email & Phone

Preferred Phone	Mobile	Preferred Email	Personal
Mobile Phone	555-555-5555	Personal Email	
Home Phone		Alternate Email	
Other Phone			

In Status Client has agreed to receive text messages

Open Needs

- Pantries & Soup Kitchens 187 days overdue
- Shut Off Protection 187 days overdue
- Electric, Water, Gas & Oil Discount 187 days overdue
- WIC 187 days overdue

Next Steps

hi
Due in 1 Week by Blue Advocate 1

Secure Chat with Program Leadership

Write something...

To this case ? Share

Recent Notes

- Outgoing Message**
Blue Advocate 1 | January 28, 2019
Sample Desk at Health Leads will send texts to you about resources. These texts are unprotected and could be read by others. Do not text confidential info. Reply STOP anytime.
- Contacted Client**
Blue Advocate 1 | January 28, 2019
Initial Client Narrative
fdass
- Contacted Client by Phone**
Jeff Wetherhold | November 13, 2017
Completed screening with Jeff Wetherhold. (Positive Screen)

Open Needs

 **Electric, Water, Gas & Oil Discount**
Open for 247 Days [Help](#) [Close Need](#) [Edit](#)  187 days overdue

Resource Referrals [Add](#)

Northwest Utilities Hardship Program at CEDA
Referred August 2018

Next Steps
[Add Your First Next Step](#)

 **Pantries & Soup Kitchens**
Open for 247 Days [Help](#) [Close Need](#) [Edit](#)  187 days overdue

Resource Referrals [Add](#)

Bread and Roses Food Pantry at Salvation Army
Referred August 2018

North Portland Interfaith Food Pantry at Hyde Park Union Church
Referred August 2018

Next Steps
[Add Your First Next Step](#)

 **Shut Off Protection**
Open for 247 Days [Help](#) [Close Need](#) [Edit](#)  187 days overdue

Resource Referrals [Add](#)

Armisen & Bishop Utility Services: Shut Off and Discount Rate Assistance at REACH Community

Next Steps
[Add Your First Next Step](#)

Next Steps

- Pantries & Soup Kitchens** 🕒 187 days overdue
- Shut Off Protection** 🕒 187 days overdue
- Electric, Water, Gas & Oil Discount** 🕒 187 days overdue
- WIC** 🕒 187 days overdue

Other Next Steps

Reminder - Appointment with National Grid Advocate

-May 11, 2019 - appointment with National Grid Advocate
Make sure to bring: ID, children's birth certificates, and most current National Grid bill
Thank you!
-Michelle

Date Due:

Related To:

Assign To: Advocate Client

Is Complete:

Cancel Save

Scheduled Messages

▶ Text Message Will send Today

- DISPLAY
- Full Client History
 - Progress Notes
 - Completed Next Steps
 - Client Messages
 - Clinical Communication
 - Documents

- JUMP TO
- Next Steps
 - Latest Progress Note
 - Latest Client Intake
 - Oldest Progress Note

Next Steps

- Pantries & Soup Kitchens** 187 days overdue
- Shut Off Protection** 187 days overdue
- Electric, Water, Gas & Oil Discount** 187 days overdue
- WIC** 187 days overdue

- Other Next Steps**
- Reminder - Appointment with National Grid Advocate **Client** *i* Due in 1 week

- Scheduled Messages**
- Text Message *i* **Will send Today**

Progress Note **Next Step** **Send a Message** **Clinical Communication**

5/3/2019 at 8:09 pm

Advocate met with client in person at the clinic to discuss National Grid needs.

What did you do?

Contact Method

Client History

- Outgoing Message**
Blue Advocate 1 at Sample Desk January 28

Error: The 'To' number 5555555555 is not a valid phone number.



- Full Client History
- Progress Notes
- Completed Next Steps
- Client Messages
- Clinical Communication
- Documents

- JUMP TO
- Next Steps
 - Latest Progress Note
 - Latest Client Intake
 - Oldest Progress Note

Progress Note Next Step Send a Message Clinical Communication

Be HIPAA Aware! Minimize use of Protected Health Information such as the client's name, health condition, birthday, medical record number, or other confidential information. You may include addresses of resources but please do not list the client's address. [More About HIPAA](#)

Send Message As: Text Message to 555-555-5555 CAN I Text?

Check if you CAN text, then type a concise, professional note.

Send Now On 05/05/2019 at 12 PM 160 characters left

Client History

- Outgoing Message**
Blue Advocate 1 at Sample Desk January 28
Error: The 'To' number 5555555555 is not a valid phone number.
Sample Desk at Health Leads will send texts to you about resources. These texts are unprotected and could be read by others. Do not text confidential info. Reply STOP anytime.
- Contacted Client**
Blue Advocate 1 at Sample Desk January 28
Initial Client Narrative
fdass
- Contacted Client by Phone**
Jeff Wetherhold at Sample Desk November 2017
Completed screening with Jeff Wetherhold. (Positive Screen)



- Full Client History
- Progress Notes
- Completed Next Steps
- Client Messages
- Clinical Communication
- Documents

- JUMP TO
- Next Steps
 - Latest Progress Note
 - Latest Client Intake
 - Oldest Progress Note

- Shut Off Protection 187 days overdue
- Electric, Water, Gas & Oil Discount 187 days overdue
- WIC 187 days overdue

- Other Next Steps
 - Reminder - Appointment with National Grid Advocate Client Due in 1 week

- Scheduled Messages
 - Text Message Will send Today

Progress Note Next Step Send a Message Clinical Communication

Write a message to the referring provider and it will be saved for future delivery. These messages can be edited or marked as delivered in the Scheduled Messages section. Sent

What has happened with your client? What were our outcomes?

Contact Method: Email

Message Type: - Select an Option -

Save

Client History

→

Outgoing Message
Blue Advocate 1 at Sample Desk January 28

Error: The 'To' number 5555555555 is not a valid phone number.
Sample Desk at Health Leads will send texts to you about resources. These texts are unprotected and could be read by others. Do not text confidential info. Reply STOP anytime.

REACH as a Resource Database



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857 Resources Found

Address
160 Broad St Providence, RI

within 10 miles

Service Categories
No categories selected, showing all

Choose a Service Category:

- Select a Category --
- Select a Category --
- Adult Education
- Child-Related
- Commodities
- Employment
- Financial
- Food
- Health
- Housing
- Legal
- Transportation
- Utilities
- Select a Language --

Region Options

- New England resources
- Resources from all regions

Advanced Options

- Food Pantry List** (Rhode Island Community Food Bank Directory)
(401) 942-6325
Accessible by phone, fax, or online. 78
- Bob's Cares** (Bob's Discount Furniture)
(401) 304-1101
Accessible by phone, fax, or online. 42
- SNAP (Food Stamps)** (RI-DHS)
25 Howard Avenue
Cranston, RI 02920
(855) 697-4347
5.5 miles from you 29
- Shut-Off Protection** (National Grid RI)
1-800-322-3223
Accessible by phone, fax, or online. 22
- Free clothing** (Clothes To Kids Rhode Island, Inc. (CTKRI))
77 Reservoir Ave, #5
Providence, Rhode Island 02905
(401) 941-8050
1.6 miles from you 21
- Right to Life -- Diapers, Baby Clothing, and Baby Supplies** (Right to Life Services)
266 Smith Street
Providence, RI 02908
(401) 521-1880 19

Map List Sort by Success



857 Resources Found

Address
160 Broad St Providence, RI
within 10 miles

Service Categories
No categories selected, showing all
Choose a Service Category:
-- Select a Category --
-- Choose a service type --

Keywords

Languages Spoken
No languages selected, showing all
Spanish
Choose a Language:
-- Select a Language --

Region Options
New England resources
Resources from all regions

Advanced Options



Food Pantry List (Rhode Island Community Food Bank Directory)

(401) 942-6325
Accessible by phone, fax, or online.  78 

Bob's Cares (Bob's Discount Furniture)


(401) 304-1101
Accessible by phone, fax, or online.  42 

SNAP (Food Stamps) (RI-DHS)


25 Howard Avenue
Cranston, RI 02920
(855) 697-4347
5.5 miles from you
29 successful referrals in the past year  29 

*****NOTE: As of October 25, 2016, there has been a switch in the SNAP database and many clients have had trouble applying for SNAP or re-certifying their benefits. For example, SNAP is supposed to process an application within 30 days, but many clients, when they call to ask the status of their Sep...

Shut-Off Protection (National Grid RI)

1-800-322-3223
Accessible by phone, fax, or online.  22 

Free clothing (Clothes To Kids Rhode Island, Inc. (CTKRI))

77 Reservoir Ave, #5
Providence, Rhode Island 02905
(401) 941-8050
1.6 miles from you  21 

Right to Life -- Diapers, Baby Clothing, and Baby Supplies (Right to Life Services)

266 Smith Street
Providence, RI 02908
(401) 521-1880  19 

Find a Resource

-- Select a Language --

Region Options

- New England resources
- Resources from all regions

Advanced Options

- Show deleted resources

- Right to Life -- Diapers, Baby Clothing, and Baby Supplies**
77 Reservoir Ave, #5
Providence, Rhode Island 02905
(401) 941-8050
1.6 miles from you
- Right to Life -- Dia**
266 Smith Street
Providence, RI 02908
(401) 521-1860
1.1 miles from you
- Health Insurance**
(800) 318-2596
National Accessible
- A-60 Reduced Ele**
1-800-322-3223
Accessible by pho
- Winter Coat Drive**
593 Eddy St.
Providence, RI 02908
0.6 miles from you
- Seats for Safety P**
(401) 444-0379
Accessible by pho

Right to Life -- Diapers, Baby Clothing, and Baby Supplies

[Add to Cart](#) [Flag](#) [Close](#)

Offered By: Right to Life Services

Right to Life offers baby supplies, clothing (up to toddler size 5), and diapers (about 6-8 per month). They can also refer families to other organizations for other items. Baby supplies include newborn infant packages with wipes, diapers, clothing, and blankets

Target Population Right to Life targets women seeking alternatives to abortion but will work with anyone who is pregnant or has an infant in diapers.

Eligibility This resource is open to anyone.

Referral Needed?

How to Access This Service In order to make an appointment, call the office Monday-Friday 9am-4pm. You will need to provide some basic information (name, address, and baby's name). For newborn packages, call 3 weeks ahead of the due date to set up your appointment. Once you've made your appointment, you can go in at your scheduled time to receive supplies, if you call ahead they will have the package ready for you when you come.

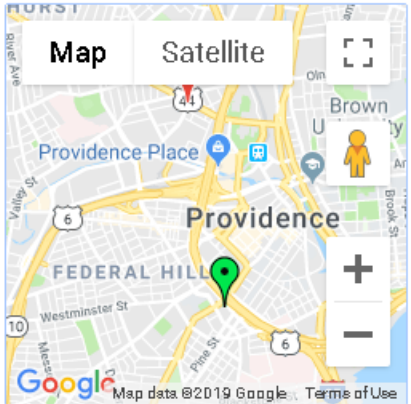
Materials to Bring For the first time picking up diapers and if you don't call ahead, you must provide proof of address, the baby's birth certificate, and picture ID when you come. It will take around 20 minutes for them to prepare your package.

Other Notes Fax number: (401) 521-1876

Last updated April 2019.

Internal Notes Make sure to message to your clients that this is an advocacy organization with a pro-life political bend. We don't refer families there for abortion counseling, but it is still important for families to know this if they go for commodity needs.

[Previous Resource](#) [Next Resource](#)



(401) 521-1860
(401) 521-1860
[Website](#)

266 Smith Street
Providence, RI 02908

Directions: [Car](#) / [Transit](#)

Not finding the resource you want? [Ask for a new resource to be added!](#)

Find a Resource

Map List Sort by Success

19 Resources Found

Address
160 Broad Street
Providence, RI
within 10 miles

Service Categories
 Any Food sub-need
Choose a Service Category:
Food
-- Choose a service type --

Keywords
[Text Input]

Languages Spoken
 No languages selected, showing all
 Spanish
Choose a Language:
-- Select a Language --

Region Options
 Training Site resources
 Resources from all regions

Advanced Options

Oregon Food Pantry Directory (Oregon Food Banks Directory)
(503) 555-1582
Accessible by phone, fax, or online. 28

Food Pantry (Food Pantry)
(937) 999-0000
Accessible by phone, fax, or online. 6

Open for breakfast, lunch, and dinner.

6 successful referrals in the past year

The Salvation Army Corps & Community Center (The Salvation Army Corps & Community Center)
(555) 555-5555
Accessible by phone, fax, or online. 3

CalFresh - Food Stamps for CA residents (Contra Costa Social Services Hercules)
(510) 262-7700
Accessible by phone, fax, or online. 3

Free Cookie and Delivery (Cookie Capital of Boston)
(213) 842-4857
Accessible by phone, fax, or online. 1

Food pantry (ABC Food Pantry)
(713) 123-4567
Accessible by phone, fax, or online. 1

Green Foods (The Salvation Army Corps & Community Center)



REACH as a Performance Management Tool



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<input type="checkbox"/> User Name	Triage Clients	Open Clients	Average Age of Open Cases ▲	Has Recent Follow-Up ▼
Reassignment Queue	0	142	999 days	0% (0 of 142 cases)
Triage Queue	48	0	0 days	
Client App Enrollments	1	12	428 days	0% (0 of 12 cases)
<input type="checkbox"/> Orange Advocate 5	0	1	0 days	0% (0 of 1 cases)
<input type="checkbox"/> Blue Advocate 3	1	1	168 days	0% (0 of 1 cases)
<input type="checkbox"/> Blue Advocate 1	17	32	264 days	0% (0 of 32 cases)
<input type="checkbox"/> Orange Coordinator	0	1	344 days	0% (0 of 1 cases)
<input type="checkbox"/> Aqua Coordinator	0	1	344 days	0% (0 of 1 cases)
<input type="checkbox"/> Purple Advocate 2	0	3	464 days	0% (0 of 3 cases)
<input type="checkbox"/> Magenta Advocate 17	0	1	467 days	0% (0 of 1 cases)
<input type="checkbox"/> Purple Advocate 5	1	1	476 days	0% (0 of 1 cases)
<input type="checkbox"/> Orange Advocate 6	1	1	563 days	0% (0 of 1 cases)
<input type="checkbox"/> Magenta Advocate 6	0	4	563 days	0% (0 of 4 cases)



47
Unique Clients

23
Resource Connections

0%
Follow Up

3.0
Clients Per Advocate

★
Custom Reports

Manage Performance

- + Teams enroll potential clients in our program
- + When are clients screening positive for social needs?

Explore Trends

- + How do clients get referred to my desk?
- + Which clients require immediate attention?
- + What are the seasonal trends in client volume?
- + How many Rapid Resource Referrals are we seeing?
- + What are clients saying on their satisfaction surveys?

47
Unique Clients

23
Resource Connections

0%
Follow Up

3.0
Clients Per Advocate

★
Custom Reports

Manage Performance

- Teams enroll potential clients in our program

View Performance: What percent of clients did we convert from interest to enrollment?

 [Screening Outcomes](#)



View Performance: How many clients are screening positive for social needs?

 [Screening Results](#)

Take Action: Review clients currently waiting in the screening Queue

 [Visit My Screening Queue](#)

Get Help

-  [Reports One-Pager](#)
-  [Provide Feedback](#)

+ When are clients screening positive for social needs?

Explore Trends

Manage Performance

- + Teams enroll potential clients in our program
- + When are clients screening positive for social needs?

Explore Trends



- + How do clients get referred to my desk?
- + Which clients require immediate attention?

- What are the seasonal trends in client volume?

Intakes by Month: In this report, look for trends in client volume during the year. Does the number of intakes vary by month? Are your client numbers up or down because of the time of year? How does this year's trend compare to the same month in previous years?

 Full Intakes Per Month

Get Help

-  Reports One-Pager
-  Provide Feedback

- + How many Rapid Resource Referrals are we seeing?
- + What are clients saying on their satisfaction surveys?
- + Show me the raw data!

47
Unique Clients

23
Resource Connections

0%
Follow Up

3.0
Clients Per Advocate

★
Custom Reports

Manage Performance

- Teams ensure advocates follow up with clients within expected time frame

View Performance: What percent of open clients have received recent follow-up?

[Monitor client follow-up](#) [Definition](#)

Take Action: Are there specific clients currently in need of follow up?

[Call These Clients](#)

Get Help

- Reports One-Pager
- Provide Feedback

+ Teams ensure advocates create high quality action plans

Explore Trends

- + Are my advocates logging in to Reach?**
- + How frequently do we follow up with our clients?**
- + Are providers receiving clinical communication within 10 days of intake?**

Patient Volume

Report Generation Status: Complete

Report Options:

Summarize information by:

- None--
- Contacts**
- # Unique Clients
- Age
- Birth Year
- Do They Speak English?
- Email Opt-In Changed
- Email Opt-In Detail
- Email Opt-In Status
- Ethnicity
- Gender
- Has Hospital MRN?
- HL Client ID
- Hospital MRN (Protected Health Information)
- Immigration Status
- Insurance Status
- Is Main Client?
- Last Client Case Closed On
- Number in Household - Children Under 18

Show All contacts

Time Frame

Date Field: Case Date of First Work

Range: Custom

From: 5/1/2017 To: 4/30/2019

As Printable View Export Details

My Desk Clear

Case ID	Status	Case Date of First Work
HL5048867	Closed	5/4/2017 1:25 PM
HL5048869	Enrolled	8/9/2017 1:31 PM
HL5052614	Enrolled	8/14/2017 5:13 PM
HL5052627	Enrolled	6/19/2017 2:23 PM
HL5052635	Closed	6/19/2017 1:29 PM
HL5052689	Screening Complete	6/6/2017 3:24 PM
HL5157940	Closed	5/31/2017 6:36 PM
HL5157941	Enrolled	1/22/2018 1:15 AM
HL5157942	Closed	5/3/2017 2:49 PM
HL5157943	Screening Complete	5/3/2017 2:55 PM





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Report Type: Reach Clients & Needs
Patient Volume

find a client...   


Save Save As Close Report Properties Add Report Type Run Report


Fields All  # 





Quick Find

Drag and drop to add fields to the report.



- Bucket Fields
 - Add Bucket Field
- Contacts
 - HL Client ID
 - Hospital MRN (Protected Heal
 - # Has Hospital MRN?
 - Zip Code (HIPAA Safe)
 - Is Main Client?
 - Birth Year
 - # Age
 - Gender
 - Race
 - Ethnicity
 - Insurance Status
 - Immigration Status
 - # Do They Speak English?
 - Preferred Language
 - # Number in Household - Total
 - # Number in Household - Childr
 - # Total Household Annual Inco
 - Last Client Case Closed On
 - Text Messaging Opt-In Status
 - Text Messaging Opt-In Chang
 - Text Messaging Opt-In Detail
 - Email Opt-In Status
 - Email Opt-In Detail
 - Email Opt-In Changed
 - # Unique Clients
 - Preferred Email
 - Preferred Phone

Filters **Add** 

Show All contacts 

Date Field Case Date of First Wk  Range Custom  From 5/1/2017  To 4/30/2019 

Case Organization Name equals "Sample Desk"

Preview Tabular Format  Show  Remove All Columns

HL Client ID ↑	View Client U...	Case Status	Case Date of First Work
HL5280502	View Client	Enrolled	11/1/2018 1:17 PM
HL5280503	View Client	Enrolled	12/14/2018 2:30 PM
HL5280505	View Client	Enrolled	12/14/2018 2:30 PM
HL5282010	View Client	Enrolled	3/20/2019 12:08 PM
HL5393974	View Client	Screening Complete	10/25/2018 1:46 PM
HL5393975	View Client	One-Time Referral	10/25/2018 2:29 PM
HL5393976	View Client	Closed	10/25/2018 3:34 PM
HL5393977	View Client	Awaiting Screen	10/25/2018 4:54 PM
HL5393978	View Client	Enrolled	10/25/2018 4:55 PM
HL5397460	View Client	Enrolled	11/1/2018 1:16 PM
HL5397461	View Client	Enrolled	11/1/2018 1:17 PM
HL5403931	View Client	Screening Complete	11/14/2018 5:05 PM
HL5404926	View Client	Closed	11/16/2018 10:38 AM
HL5404927	View Client	Enrolled	11/16/2018 10:38 AM
HL5404928	View Client	Closed	11/16/2018 10:38 AM
HL5404929	View Client	Closed	11/16/2018 10:38 AM
HL5404930	View Client	Enrolled	11/16/2018 10:38 AM
HL5404931	View Client	Closed	11/16/2018 10:38 AM
HL5404932	View Client	Closed	11/16/2018 10:38 AM
HL5404933	View Client	Screening Complete	11/16/2018 10:38 AM



Patient Volume

Report Generation Status: Complete

Report Options:

Summarize information by: Show:

Time Frame

Date Field: Range:

From: To:

- [Run Report](#)
- [Hide Details](#)
- [Customize](#)
- [Save As](#)
- [Printable View](#)
- [Export Details](#)

Filtered By:
Case Organization Name equals **Sample Desk** [Clear](#)

HL Client ID	View Client URL	Case Status	Case Date of First Work	Total Household Annual Income
HL5226611	View Client	Enrolled	8/18/2017 6:22 PM	250,000
HL5298312	View Client	Enrolled	1/21/2018 3:13 PM	180,000
HL5224944	View Client	Enrolled	8/14/2017 4:48 PM	100,000
HL5224955	View Client	Enrolled	8/14/2017 5:14 PM	50,000
HL5172542	View Client	Enrolled	5/11/2017 4:15 PM	50,000
HL5052614	View Client	Enrolled	8/14/2017 5:13 PM	45,000
HL5218344	View Client	Enrolled	8/2/2017 11:54 PM	36,000
HL5258949	View Client	Closed	10/23/2017 10:59 AM	30,000
HL5247523	View Client	Closed	9/28/2017 10:54 AM	30,000
HL5404932	View Client	Closed	11/16/2018 10:38 AM	27,000
HL5266985	View Client	Closed	11/10/2017 10:12 AM	27,000
HL5157941	View Client	Enrolled	1/22/2018 1:15 AM	25,000
HL5290525	View Client	Closed	12/29/2017 12:02 PM	25,000
HL5290525	View Client	Closed	11/10/2017 9:44 AM	25,000
HL5290525	View Client	Closed	8/29/2017 10:51 AM	25,000

PROTECTED VIEW Be careful—files from the Internet can contain viruses. Unless you need to edit, it's safer to stay in Protected View. Enable Editing

A1 Patient Volume

A B C D E F G H I J K L M N O P Q R S T U V

1 Patient Volume

2

3 **Generated By:**

4 Blue Advocate 1

5 Health Leads

6 5/3/2019 9:21 PM

7

8

9

10 Filtered By:

11 Show: All contacts

12 Date Field: Case Date of First Work equals Custom (5/1/2017 to 4/30/2019)

13 Case Organization Name equals Sample Desk

14 **HL Client ID View Client URL Case Status Case Date of First Work**

15 HL5042901 [View Client](#) Enrolled 10/2/2017 14:32

16 HL5046597 [View Client](#) Screening Complete 5/17/2017 18:44

17 HL5048417 [View Client](#) Enrolled 9/7/2017 11:01

18 HL5048418 [View Client](#) Enrolled 12/6/2017 13:41

19 HL5048867 [View Client](#) Screening Complete 6/12/2017 15:39

20 HL5048867 [View Client](#) Closed 5/4/2017 13:25

21 HL5048869 [View Client](#) Enrolled 8/9/2017 13:31

22 HL5052614 [View Client](#) Enrolled 8/14/2017 17:13

23 HL5052627 [View Client](#) Enrolled 6/19/2017 14:23

24 HL5052635 [View Client](#) Closed 6/19/2017 13:29

25 HL5052689 [View Client](#) Screening Complete 6/6/2017 15:24

26 HL5157940 [View Client](#) Closed 5/31/2017 18:36

27 HL5157941 [View Client](#) Enrolled 1/22/2018 1:15

28 HL5168225 [View Client](#) Closed 5/3/2017 14:49

29 HL5168227 [View Client](#) Screening Complete 5/3/2017 14:55

30 HL5168228 [View Client](#) Screening Complete 5/3/2017 17:59

31 HL5170906 [View Client](#) Enrolled 5/8/2017 11:30

32 HL5170907 [View Client](#) Enrolled 5/8/2017 12:04

33 HL5170908 [View Client](#) Enrolled 5/8/2017 12:05




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